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**Madison VA WeTALK Workshop Agenda**

**October 3, 9; November 4, 7**

**WIMR and The Pyle Center**

**7:30-8:00**

Breakfast, pre-course surveys

**8:00-9:30**

1. Introduction
2. Advanced communication skills for challenging situations
3. Demonstration

**9:30-9:40**

Break and proceed to small group rooms

**9:40-10:00**

Small group set up in small-group rooms

1. Nuts and bolts
2. Ground rules
3. Goal setting

**Small Groups**

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| **Time** | **Coach 1**  *Rm.* | **Coach 2**  *Rm.* | **Coach 3**  *Rm.* | **Coach 4**  *Rm.* | **Actor Break**  *Rm.* |
| **10:00-10:30** | Case 1 | Case 5 | Case 4 | Case 3 | Case 2 |
| **10:30-11:00** | Case 2 | Case 1 | Case 5 | Case 4 | Case 3 |
| **11:00-11:15** | BREAK | | | | |
| **11:15-11:45** | Case 3 | Case 2 | Case 1 | Case 5 | Case 4 |
| **11:45-12:15** | Case 4 | Case 3 | Case 2 | Case 1 | Case 5 |
| **12:15-12:45** | Case 5 | Case 4 | Case 3 | Case 2 | Case 1 |

**12:45-1:00**

Small group debrief

**1:00-2:00**

Actors’ curtain call and lunch break

**2:00-3:00**

Large group exercises: medical improvisation to address team dynamics and hierarchies

**3:00-3:10** Break

**3:10-4:00**

Large group exercises: medical improvisation to address team dynamics and hierarchies

**4:00-4:30**

Closing and post-course surveys