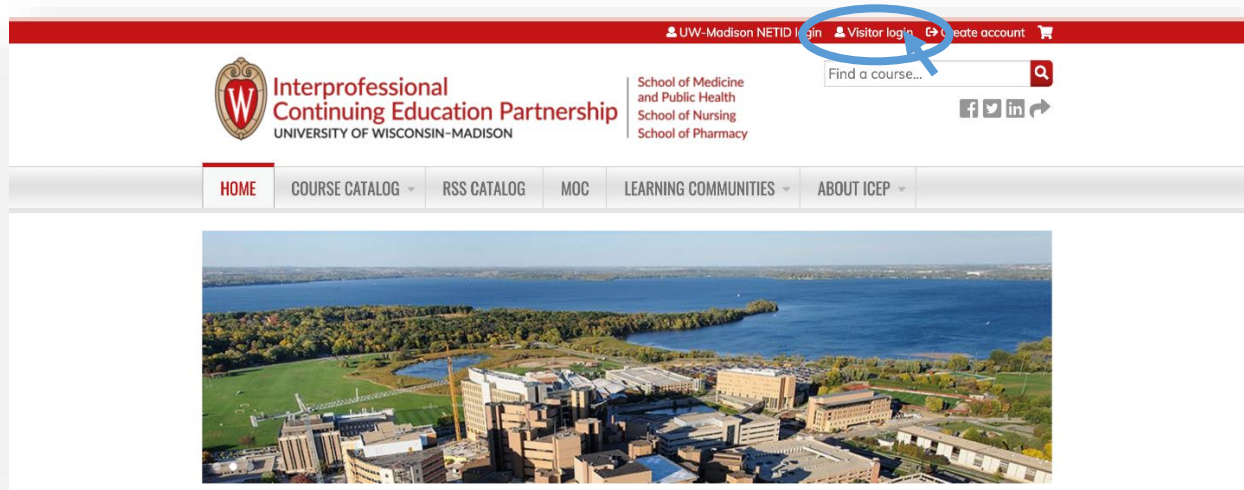


## Retrieve/Reset Visitor Username or Password

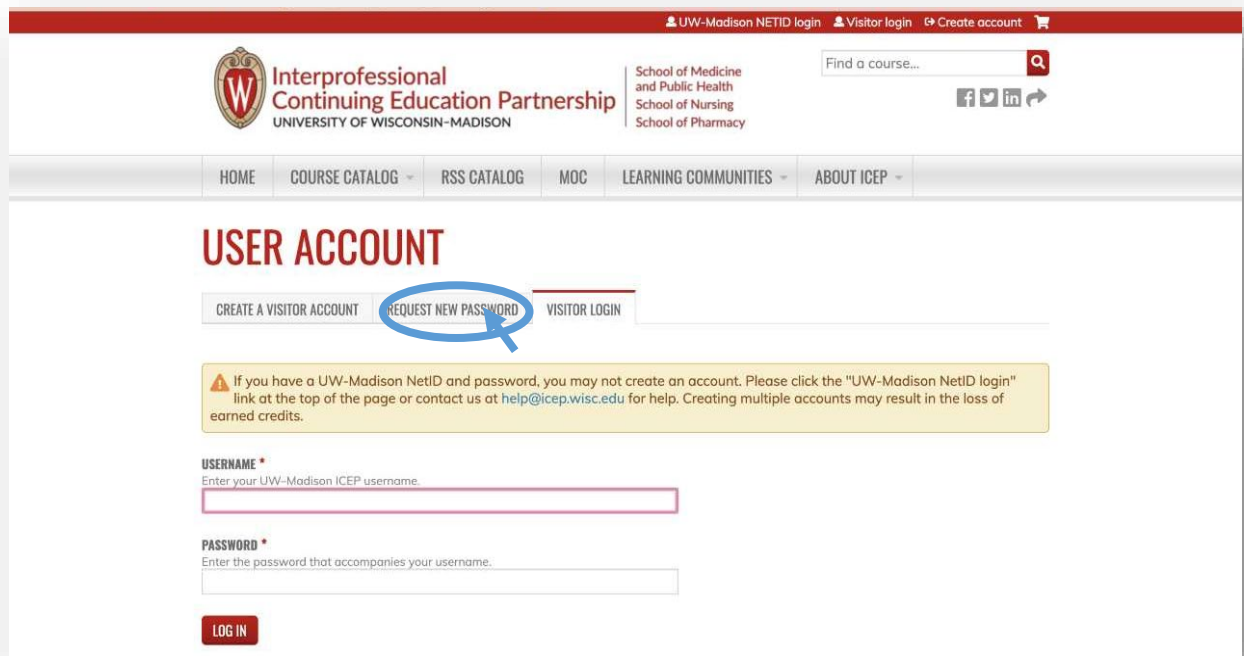
If you forget your password, you may change it.

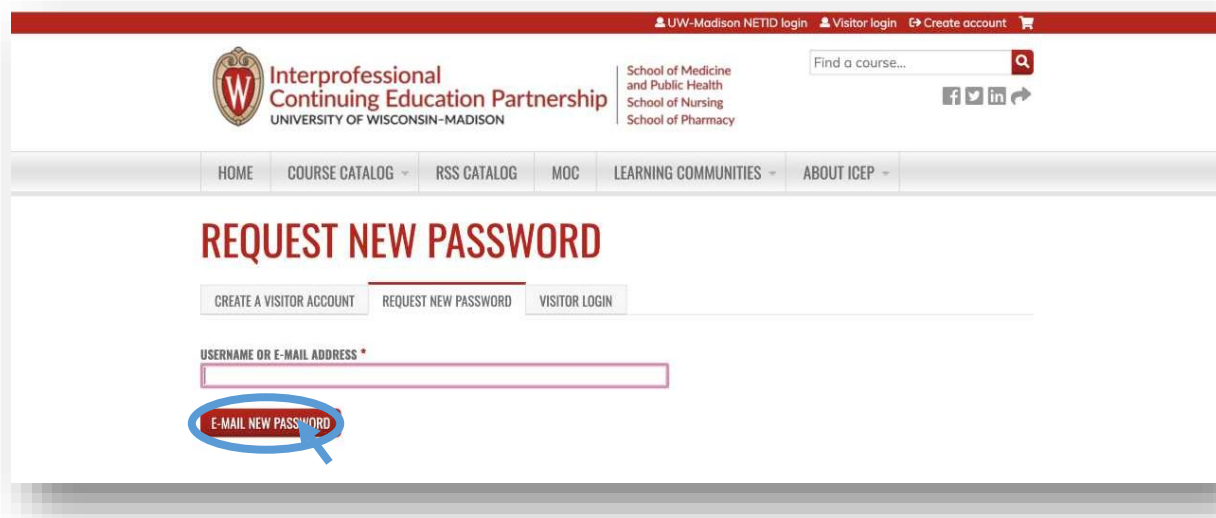
For Visitor Account Holders:

1. Go to <https://ce.icep.wisc.edu>
2. Click "Visitor Login" in the top right corner of the page.

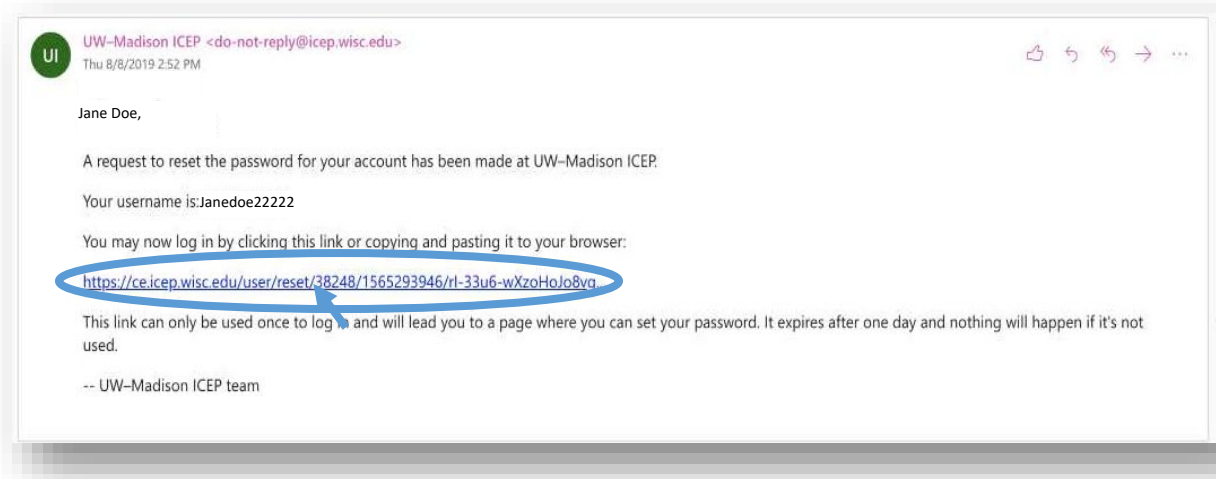


3. Click on the **REQUEST NEW PASSWORD** tab.






4. Enter your <username> OR <email address.>
5. Click “E-MAIL NEW PASSWORD”
6. You will receive an email from **UW-Madison ICEP** [do-not-reply@icep.wisc.edu](mailto:do-not-reply@icep.wisc.edu), with the subject line “Replacement login information for <your name> at UW-Madison ICEP.”








7. Click the <link> provided to you in the email.

8. You will be redirected to the RESET PASSWORD PAGE
9. Click "LOG IN"

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## RESET PASSWORD

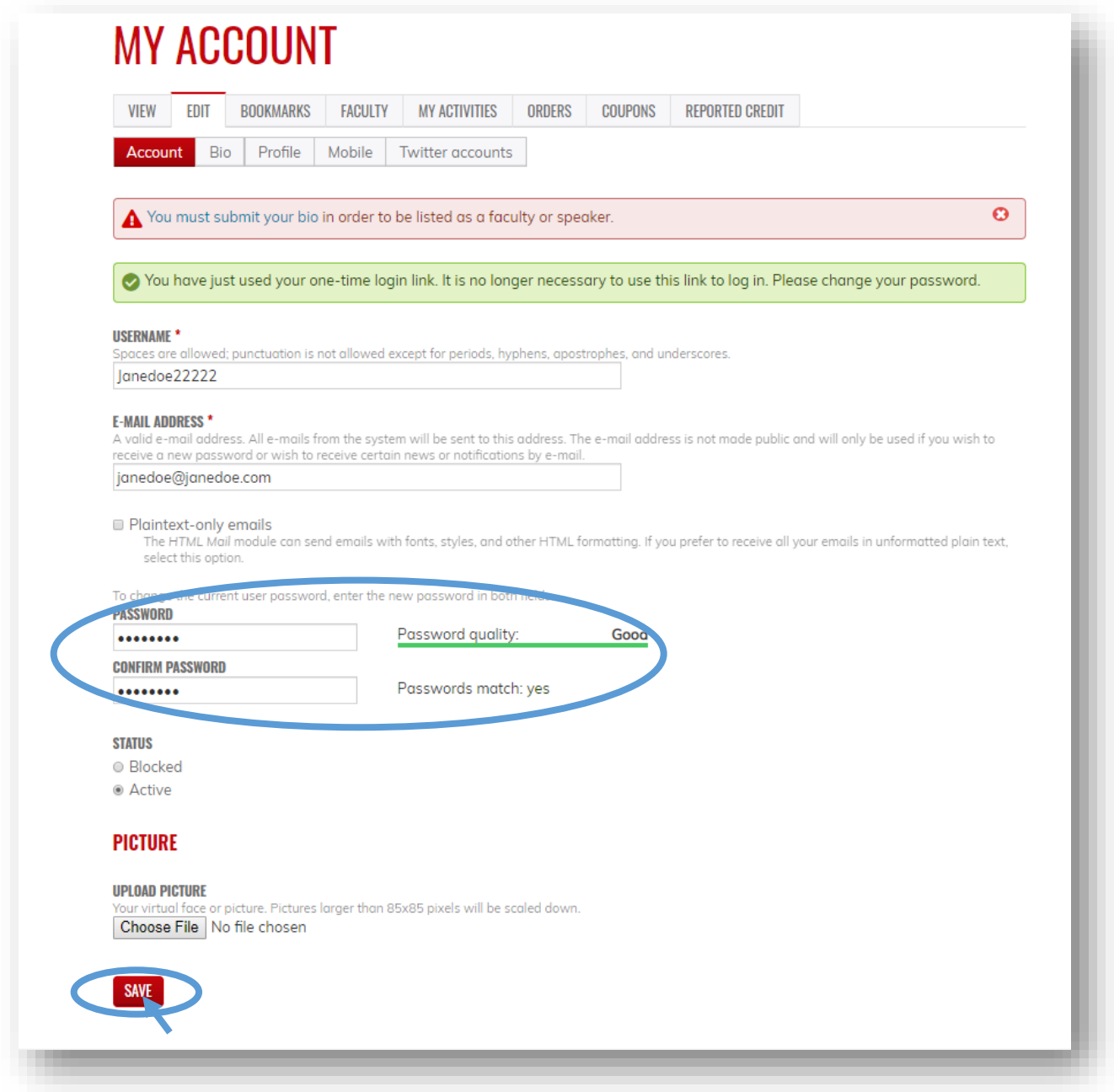
This is a one-time login for **Janedoe22222** and will expire on Sat, 09/21/2019 - 11:09am.

Click on this button to log in to the site and change your password.

This login can be used only once.



10. You will be redirected to your **MY ACCOUNT > Account** page, where you can change and confirm your new password.



11. Click "SAVE"

Contact [help@icep.wisc.edu](mailto:help@icep.wisc.edu) if you need further assistance.