Epic Clinical Informatics Agenda

CLN102

Location: Epic Campus-Voyager Hall, Verona, WI

Training Room: TBD (see Welcome Board upon arrival for your room assignment)

Dates: May/June 2018

Trainers: Megan Nelson, Kevin Decker

Prerequisites

Live use of EpicCare or a clinical fundamentals course (e.g., AMB100, INP100, CLN101, etc.).

Prior to class, your trainer suggests you watch these clinical e-learnings:
1) MYC001: Overview of MyChart Patient Portal
2) AMB001: Office Visit Demonstration
3) ED001: Overview of Hyperspace for ASAP Users
4) CLNINP001: Overview of Hyperspace in an Inpatient Setting

Purpose of Training:

The purpose of this training is to teach Clinical Informaticists:

- Available Epic resources

- The vocabulary to communicate with the project team

- The tools available for documentation and the use cases for each tool

- The technical infrastructure and how data moves between environments

- Downtime suggestions

- What's possible with clinical workspaces

- Project management strategies

- The key players and roles involved in patient movement through your organization

- Epic's reporting tools and determining what tool is the best one for your situation

Software Recommendations

All Epic training sessions use a current release of the application. If your organization is using an older version of the software, you will likely encounter some discrepancies between the features and functionality you learn at Epic and what is actually available in your system.

Day 1

8:30	Welcome and Introduction
8:45	Walkthrough of Epic's Resources
9:15	Integrated Patient Workflow

- Patient using MyChart
- Ambulatory Office Visit
- Arrival in the Emergency Department

12:00	Lunch
1:00	Integrated Patient Workflow, Continued

- Admission to the Inpatient Unit
- Discharge to Home

5:00	Adjourn

Day 2

8:30	Welcome and questions from the previous day
8:45	Epic Data Structures

- Understanding Chronicles Structure of Data
- Static Data vs. Dynamic Data
- Record Viewer

9:30	SmartTool Documentation

- SmartPhrases
- SmartLinks
- SmartLists
- SmartText
- SmartForms in Notewriter

11:00	Flowsheets

	• Navigator Flowsheets
	• Flowsheet Activity
	• Build Terminology
12:00	Lunch
1:00	Orders
	• Understanding Order Sets and Smart Sets
	• Order-related ConceptsPreference Lists
2:00	Reports
	• Explore Different Reports
	• Understand What Makes Up a Report
	• Print Group Terminology
	• Print Group Encyclopedia
2:30	Profiles
	• Details within Activities
	• Exploration of Users with Different Profiles
	• Profile Hierarchy
3:45	Epic's Technical Infrastructure
	• Understand the Different Servers by Name
	• Downtime Strategies
	• Migrating Data from One Server to Another
5:00	Adjourn

Day 3

8:30	Welcome and questions from the previous day
8:45	Navigators

- Overview of Different Navigator Workflows
- Display of Information using Navigator Configuration

9:30	Workflow Engine Rules

- Examples of Hyperspace based on Context
- Understand how to Access the Log View Report
- Explore a Workflow Engine Rule

10:15	Best Practice Advisories

- Examples of BPAs in Hyperspace
- Determining what BPA you are seeing
- Exploring Criteria and Base Records

12:00	Lunch
1:00	CER Rules

- Best Practice Advisory
- Required Documentation
- Patient Scoring Systems

2:30	Patient Movement

- Bed Planning
- Transport Teams
- Patient Movement Matrix

3:45	Epic Analytics – Presentation

- Dashboards
- Slicer Dicer
- NEAT
- Reporting Workbench

5:00	Adjourn

Day 4

8:30	Welcome and questions from the previous day
8:45	**Reporting in Epic** • Analytical vs. operational reporting review • Asking for the right reporting tool • Deeper dive into Reporting Workbench
10:00	**Project Management** • Phases of Project Management • Clinical Program Case Study
11:30	**Evaluations/Surveys** *Available for up to two weeks after class at: https://training.epic.com/Evaluations
12:00	**Adjourn/Lunch**

*Days 1-3 will incorporate two 15-minute breaks, in addition to the scheduled lunch hour. Day 4 will incorporate one 15-minute break.