# Physician SmartUser Engaging Patients Using MyChart

MD226v

##### Date: December 4, 2024

##### Trainer: Allie Hein, Andrew Armstrong

### Prerequisites

Live use of EpicCare or completion of Specialists Training Specialists training.

### Learning Outcomes:

After completing this activity learners will be able to:

* Describe ways that engaging patients through MyChart can improve efficiency.
* Identify ways to find patient portal status and activate MyChart for patients and proxies.
* Describe how to efficiently address messages related to patient care.

**Notes:**

* All training sessions use a current release of the application. If your organization is using an older version of the software, you will likely encounter some discrepancies between the features and functionality you learn and what is actually available in your system.

## MD226v SmartUser Engaging Patients Using MyChart

|  |  |
| --- | --- |
| 2:00 | **Welcome and Introduction** |
| 2:05 | **Utilizing Different Visit Types**   * Symptom Checker for Self-Triage * On Demand Video Visits * E-Check In & Questionnaires |
| 2:15 | **Patient Advice Messages**   * Using QuickActions & ART to speed up replies |
| 2:25 | **Keeping Yourself & Your Patients more informed**   * MyChart Results Release & Messages * Patient-Entered Flowsheets & Health Trends * MyChart Care Companions |
| 2:35 | **MyChart Patient Statuses**   * Activation & Proxies * Editing the Schedule * Using Reports for Bulk Actions |
| 2:50 | **Live Q&A**   * Complete exercises |
| 3:00 | **Webinar ends** |